TRANSPORT GUIDELINES – 10.2019 - Version 10
Routing order – Imports from Vietnam

Ladies and Gentlemen,

The following conditions apply for goods specified in supplier conditions as „EX Works / FCA / FOB“.

GENERALLY:

Please note that,

- Our order number must be noted in the transport documents.
- Transport costs billed per invoice will not be accepted.
- For shipments classified as EXW or FCA the forwarder needs to get the ORGID of the ordering Siemens entity and the SOR (“Siemens Organizational Reference”; e.g. the cost center) for his freight invoices.

For shipments containing dangerous goods you are responsible to transfer the necessary legally required dangerous goods data to the freight forwarder when placing the order. You are also responsible for packing, marking, labelling etc. in compliance with the regulation relevant to the used transport mode(s)."

If this rule is not observed, the additional freight and administrative costs will be billed.

CAUTION:

- Shipments outlined in section 2.) can only be used if approved by the ordering Siemens department.

- If delivery is NOT from your country, please get instruction from us when choosing the appropriate service provider.
1.) Standard deliveries:

   a) For deliveries by **air freight** please use:

      **Bolloré Logistics Vietnam Co. Ltd.**

      For the initial contact call:

      **Mrs. Astrid Vanier**  
      General Manager & Development Manager  
      Phone: +84 973 095 870  
      Mail: astrid.vanier@bollore.com

      Mrs. Vanier will organize the first pickup and will then establish future contact to the nearest Bolloré branch office.

      It is important to notify Bolloré about shipments on time in order to ensure a fluent process.

   b) For deliveries by **sea freight** please use:

      **Bolloré Logistics**

      For the initial contact call:

      **THUY HO**  
      Sea export Manager -HCMC  
      Phone: (+84) 8 3812 0602 (Ext.135)  
      Mail: thuy.ho@bollore.com

      Named contact will organize the first pickup and will then establish future contact to the nearest Bolloré branch office.

      It is important to notify Bolloré about shipments on time in order to ensure a fluent process.
2.) Express deliveries/ Time definite deliveries up to 70 kg (pre 09/12:00h):

In exceptions > 70 kg:
- 300 kg maximum per package
- Length x width x height in cm: 300 x 120 x 160 per package

Please use DHL Express.

For the initial contact DHL is available as follows:

**DHL Express**
CS Hotline: 0084 8 38446203
Mon - Fri 0700 - 2100
Sat 0800 - 1700
Sun 0800 - 1600

Time definite deliveries need to be approved by the ordering Siemens entity.

Please note the DHL account number of the paying (receiving) Siemens entity on the DHL waybill. If applicable please ask the demand carrier for the relevant DHL account number. In addition the Siemens PO# must be included to the waybill # under “Reference” field.

Please quote at intra-community shipments (EU) the service option „ECX“. For documents from third countries please quote principally “DOX”, resp. At dutiable shipments from third countries always “WPX”.

Sincerely yours