Ladies and Gentlemen,

The following conditions apply for goods specified in supplier conditions as „EX Works / FCA / FOB”.

**GENERALLY:**

Please note that,

- **Our order number must be noted** in the transport documents.
- Transport costs billed per invoice will not be accepted.
- For shipments classified as EXW or FCA the forwarder needs to get the ORGID of the ordering Siemens entity and the SOR (“Siemens Organizational Reference”; e.g. the cost center) for his freight invoices.

For shipments containing dangerous goods you are responsible to transfer the necessary legally required dangerous goods data to the freight forwarder when placing the order. You are also responsible for packing, marking, labelling etc. in compliance with the regulation relevant to the used transport mode(s)."

If this rule is not observed, the additional freight and administrative costs will be billed.

1.) **Standard deliveries:**

   a) For deliveries by **air freight** please use:

   **Bollore Logistics India Limited**
For the initial contact call:

Mrs. Neha Godghate  
Key Account  
Phone: +91 22 39516359  
Mail: neha.godghate@bollore.com

Mrs. Godghate will organize the first pickup and will then establish future contact to the nearest Bollore branch office.

It is important to notify Bollore about shipments on time in order to ensure a fluent process.

b) For deliveries by sea freight please use:

Bolloré Logistics Germany GmbH

For the initial contact call:

Vinay Tyagi  
Head of Key Account - South Asia (India, Bangladesh & Srilanka)  
Phone: (0091) 124 6601571  
Mail: vinay.tyagi@bollore.com

Named contact person will organize the first pickup and will then establish future contact to the nearest Bolloré branch office.

It is important to notify Bolloré about shipments on time in order to ensure a fluent process.
2.) Express deliveries/ Time definite deliveries up to 70 kg (pre 09/12:00h):

In exceptions > 70 kg:
- 300 kg maximum per package
- Length x width x height in cm: 300 x 120 x 160 per package

When on-time deliveries are necessary and are approved from the ordering Siemens department, please use the following service provider:

DHL Express
E-Mail: deSiemensAbholung@dhl.com
CS Hotline: 1800111345
30300345 - Closed
18002001345 - New number
Mon - Fri 24/7
Sat 24/7
Sun 24/7

Please note our DHL account number on the DHL waybill. The appropriate DHL account number is 96-........ . In addition you can ask our orderer for the number. Please quote at intra-community shipments (EU) the service option „ECX“. For documents from third countries please quote principally “DOX“, resp. At dutiable shipments from third countries always “WPX“.

CAUTION:

- Shipments outlined in section 2.) can only be used if approved by the ordering Siemens department

- If delivery is NOT from your country, please get instruction from us when choosing the appropriate service provider.

Sincerely yours